

TIPS FOR EFFECTIVE USE OF THE AUTOMATED PILL DISPENSER

*** If you use a pharmacy or carer to fill the device please ensure they also read this sheet.

Lock & Key

- When You receive the device it will be unlocked with the key inside
- To open the lid put your pointer finger through the opening in the lid, and press and lift with your thumb on the outside
- Never try to manually push they tray around with your fingers, this could break the mechanism



- To lock and unlock, gently turn the key ¼ turn only.
 Towards the 'O' to OPEN or Towards the 'L' to lock
- The lock has a tamper resistant feature, if the lock is over turned backwards and forwards, the wrong way, or someone attempts to break into the device, **the lock WILL break**.
- We cannot repair the lock if it is broken. A replacement device will be necessary
- Breaking the lock will be caused by incorrect operation of the lock
- THE LOCK IS NOT COVERED BY ANY REPLACEMENT WARRANTY
- Please take care with the lock

Battery Replacement

- Use the batteries supplied. Batteries should last approximately 6 months
- This varies, depending on how many alarms are used per day and how long the alarms sounds for
- When replacing batteries always use good quality batteries (e.g. USE standard Duracell, or Energizer)
- PLEASE NOTE: <u>DO NOT USE</u> Heavy Duty, Advanced, Max, Eco, or Rechargeable batteries

Battery saving feature

- The device has a battery saving feature.
- The LCD screen will go blank after periods of inactivity
- The time will still be retained and alarms will sound at the programmed times
- To activate the LCD, tip the device, or press '3'

To Select 12 Or 24 Hour Format

1. Press buttons '2' & '3' simultaneously to switch between 12 hour or 24 hour display

To Set The Current Time

- 1. Press button '1' for approximately 6 seconds, until the hour starts to flash
- 2. Press button '2' to change the hours lower, or button '3' to change the hours higher
- 3. Press '1' and release to lock in the hours setting, the minutes will begin to flash
- 4. Press button '2' to change the minutes lower, or button '3' to change the minutes higher
- 5. Press and hold '1' for 5 seconds to complete the programming of the time



Loading Medicines



- Load the pills in an anti clockwise direction, do not leave any spaces
- The device comes with 6 templates/ dosing rings, for 1 to 6 doses per day
- Use the correct template to aid loading
- All of the templates assume medicines will be filled to start from a Monday
- If you start on a different day, or are doing 5 or 6 dosage alarms per day, you may need to modify, disregard, or create your own template

To Set The Alarm Times

- 1. Press button '1' and release 'Alarm 1' (A1) symbol should be shown, flashing on the left hand side
- 6. Press button '2' to change the hours down, or Press button '3' to change the hours up
- 7. Press '1' to lock in the hours setting and advance to the minutes
- 8. Press button '2' to change the minutes down, or Press button '3' to change the minutes up
- 9. Press '1' to lock in the minutes setting and advance to the next alarm
- 10. 'Alarm 2' (A2) symbol will flash, continue as above the change the hours & minutes
- 11. If required, continue as above to set alarms 3-4-5 & 6 and press 1 to return to the time display
- 12. Only program the alarm times you need, leave the remaining unused alarms on '--:--'
- 13. If you need to cancel an alarm change the hours to '--:--' this setting will appear if you change the hours to the one after 23:00, or after the midnight setting

To Change The Alarm Sound/Tone

- 1. Hold down button '3' and at the same time hold button '1'
- 2. The device will rotate around 3 different alarm tones and also a silent setting
- 3. Symbols indicate the chosen tone;
 - A Tone 1 C Tone 3
 - B Tone 2
 Blank No audible alarm, just flashing light
- 4. Release the buttons when the desired tone is heard
- 5. Continue as above to cycle through the 4 options

To stop the alarm

During normal operation. When the alarms sound, simply tip the medicine out of the hole, this will stop the alarm. The alarm will continue for up to 30 minutes until the device is tipped.

Direct Light

Ensure the device is not under a direct light or sunlight.
 This can affect the sensor that detects how many spaces the device rotate.

Tamper Evident Labels

- Pharmacies can use the tamper evident labels if required, to meet QCPP Quality Care Pharmacy Program requirements for a dose administration aid.
- If you are using a pharmacy to fill the device, to comply with audit requirements, they may need to use tamper evident labels to seal the lid. Tamper Evident Labels help pharmacies meet QCPP requirements.
- The Medicine information card supplied is to help pharmacies achieve labelling requirements.
- Additional Tamper Evident Labels can be purchased at; <u>www.TabTimer.com.au/TAMPER</u>

Errors and Troubleshooting

- If you receive an ERR error code, the tray does not rotate correctly, or the alarm will not stop when tipped, this usually indicates that the tray is not rotating correctly.
- Please check the batteries are good quality batteries (e.g. USE <u>STANDARD</u> <u>Duracell</u>, or <u>Energizer</u>)
- PLEASE NOTE: <u>DO NOT USE</u> Heavy Duty, Advanced, Max, Ultra, Eco, or Rechargeable batteries
- If replacing the batteries as suggested above does not resolve your issue, please call us